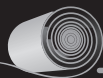


NEW  INDY

NEW-INDY NEWS

COMMUNITY NEWSLETTER

Q3 | 2022



This edition of New-Indy News includes community updates, information about the consent order between New-Indy and South Carolina DHEC, continued air and water quality improvements, an employee spotlight, and more.



ABOUT NEW-INDY CATAWBA



New-Indy Catawba: The mill supports the livelihood of more than 400 men and women.

Located on the Catawba River, New-Indy Catawba is a world-class integrated virgin linerboard and pulp manufacturing mill. The facility opened in 1959 and began operation as New-Indy Catawba in 2019. The facility produces a lightweight linerboard used in corrugated packaging and unbleached pulp for other applications. New-Indy Catawba supports the livelihoods of more than 400 hard-working men and women. New-Indy Catawba supports hundreds of indirect jobs in the region in logging, chemical and material supply, and transportation. In addition, New-Indy Catawba has partnered with the U.S. Department of Labor and York Technical College to develop an accredited apprenticeship program.

New-Indy Catawba in the Community

Employee Appreciation

In May, the mill managers hosted an appreciation meal as a thank you to New-Indy employees for continuing to push the Catawba facility ahead as a world-class paper mill. Outback Steakhouse cooked food for all staffers and management served meals to the employees.

The mill also recently hosted an ice cream truck and the management team served cold treats to employees during their shifts. The local truck, I Scream 4 Ice Cream served hundreds of employees covering all four shifts, canvassing the facility grounds to bring ice cream to New-Indy employees.



Showing Appreciation (Left): In May, New-Indy Catawba hosted an employee appreciation event.



Hiring Practices (Middle): HR intern Emily Adobato at a recent job fair hosted by SC Works.



Ice Cream Delight (Right) (from left to right): Chris Loach (Mill Manager), Eli Peoples (Stores Team Leader), Becky Outen (Inventory Analyst) and Joe Hammond (Stores Supervisor) served up some refreshment to New-Indy employees.

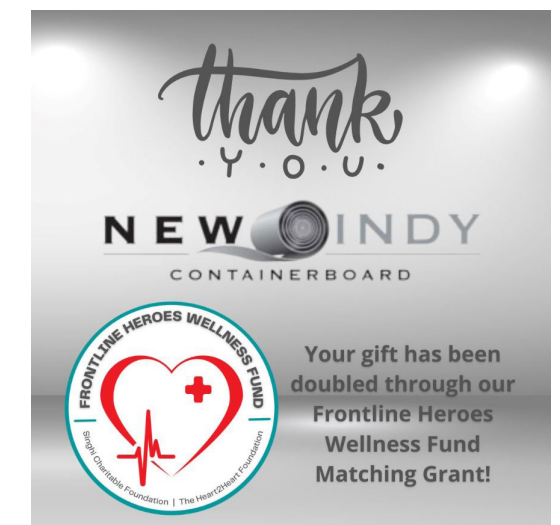
Job Fairs

New-Indy Catawba attends local and regional job fairs throughout the year. Emily Adobato, a recent graduate from Winthrop University and human resources intern at New-Indy Catawba, represented the mill at an event hosted by SC Works, a government workforce planning organization.

In September, New-Indy Catawba attended the Job Fair of the Carolinas. The event was hosted by the South Carolina Department of Employment and Workforce, where 40 local companies were represented. New-Indy met with approximately 40 potential candidates. The facility is actively looking to hire production utilities, among other positions. Visit www.newindycontainerboard.com/careers for more details.

Community Support

New-Indy recently donated to The Heart 2 Heart Foundation's Frontline Heroes Wellness Fund. The gift will help Heart 2 Heart fund more scholarships for their Advance Cardiovascular Disease Risk Screening Program.



Heart 2 Heart: The mill recently made a donation to help support the Frontline Heroes Wellness Fund.

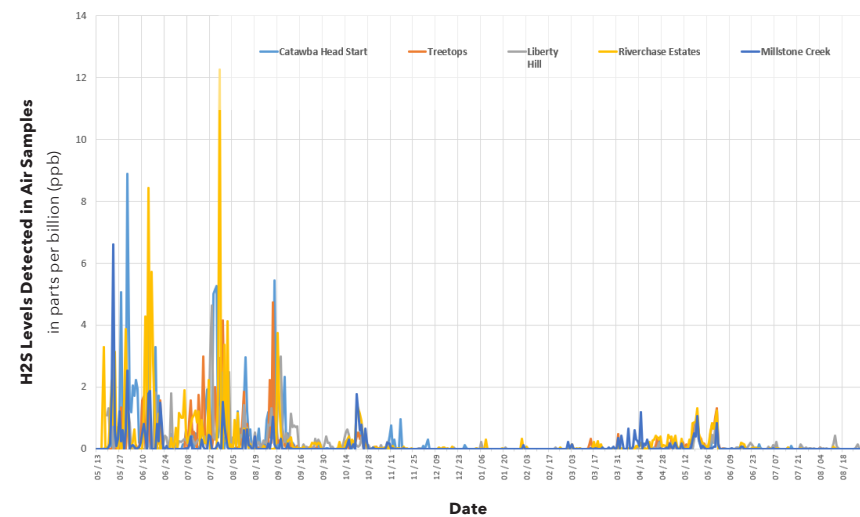


Emergency Medical Training: New-Indy Catawba recently hosted a joint training session for local emergency services.

New-Indy Catawba recently hosted a joint training session for local emergency services to refresh their skills for flight medicine. More than 30 representatives from Catawba's Emergency Response Team, the Lesslie Fire Department, York Tech's Paramedic Training Program and Anthem's MedCenter Air team participated in the training session. In addition to a hands-on demo of patient transport and care in a helicopter, MedCenter Air conducted classroom training.

South Carolina Department of Health and Environmental Control Consent Order

New-Indy Catawba and the South Carolina Department of Health and Environmental Control (S.C. DHEC) reached an agreement on June 29 that resolves issues raised by the department after the facility converted its manufacturing operations in 2021. The agreement lays out objectives and goals that New-Indy Catawba has been working toward for more than a year. The agreement was reached after S.C. DHEC and New-Indy management collaborated to identify the best practices for the facility to comply with state and federal wastewater treatment regulations and other environmental guidelines. Below is a graph of air monitoring data for hydrogen sulfide that represents what is posted daily on the New Indy and S.C. DHEC websites. New Indy is confident that its agreement with S.C. DHEC will allow the plant to continue operating in a manner consistent with the mill's long history in the community.



Hydrogen Sulfide Emissions Since May 13, 2021: Hydrogen sulfide readings in the community surrounding the New-Indy Catawba mill have been zero or negligible for months.

over the last several months. New-Indy Catawba is a paper mill and will occasionally emit odors. But while hydrogen sulfide can occasionally be detected, the trace amounts released into the community do not pose a public health risk.

Odor Reports Decreasing

Odor reports received through New-Indy Catawba website's complaint data submission form fell in the second quarter of 2022. Twenty complaints were reported in April, 17 in May, and only two were received in June. Any complaint submitted through the website is responded to over the phone or in person by a community-response specialist. At the June Community Engagement Group meeting, S.C. DHEC said that complaints to the agency have also declined

New-Indy Catawba Community Engagement Group

The New-Indy Catawba Community Engagement Group (CEG) was formed in June 2021 and is comprised of individuals who live in community surrounding the mill. Membership is evenly distributed among local environmental leaders, members of surrounding businesses and concerned local citizens.

2022 Second Quarter Meeting Recaps

April 4, 2022: The session began with an update on mill operations that featured news of a new, permanent Post Aeration Basin (PAB) cover to be installed in the near future. A communications update was provided to the group that featured pending website renovations and a quarterly community newsletter. Employees of NALCO, a water, energy and air solutions corporation, presented a corporate overview and explained the company's capabilities and contributions which are being utilized at the mill to save water, fiber, and energy.

May 16, 2022: An environmental consultant attended the meeting and delivered a presentation about New-Indy Catawba's compliance with National Emission Standards for Hazardous Air Pollutants (NESHAP) Subpart S, which regulates air emissions and pollutant discharges into water. Among other things, this involves monthly visual inspections of the closed collection system and annual leak monitoring.

New-Indy Catawba compares very favorably with other mills for NEHSAP compliance because New-Indy collects and controls vents from all pulping equipment for final destruction in one of the mill's boilers. New-Indy Catawba collects and controls all the named pulping condensates in accordance with the Code of Federal Regulations. Many other mills collect and treat only a portion of these named streams.

The consultant explained that New-Indy has complied with these regulations and continues to do so as required by NESHAP Subpart S. New-Indy must comply with federally mandated New Source Performance Standards (NSPS) and South Carolina rules designed to control total reduced sulfur (TRS) compounds, which include hydrogen sulfide and methyl mercaptan.

June 27, 2022: June's meeting began with a site update on mill operations that included the installation of a permanent cover on the Post Aeration Basin (PAB). The cover provides an extra layer of protection to the other odor control mechanisms already in place. A turbulator has been positioned in the north end of the Aeration Stabilization Basin (ASB), which increases the oxygenation of wastewater, helps reduce the potential for solids accumulation, and improves wastewater flow distribution.

A toxicologist gave a presentation about New-Indy Catawba's summa cannister testing for methyl mercaptan. Samples for total reduced sulfur (TRS), including methyl mercaptan, were collected from three different locations over four days in four consecutive weeks in April 2022, totaling 96 samples. The analysis showed non-detect status for methyl mercaptan.

New-Indy Catawba's environmental manager summarized a June 3 weather event that caused damage to the facility and the fence-line monitoring stations. New-Indy Catawba's response was rapid and all hydrogen sulfide air monitoring and meteorological stations returned to full operation by June 8.

AIR AND WATER QUALITY IMPROVEMENT EFFORTS CONTINUE

Over the past two years, New-Indy Catawba has made significant improvements which have turned the mill into a world-class paper-manufacturing facility. At the same time, New-Indy Catawba has made similar significant improvements to the mill's wastewater treatment system. Some of those improvements include the removal of surface solids from the Aeration Stabilization Basin (ASB), on-site and community monitoring, returning the steam stripper to service and continuing to implement a "best practices" approach to environmental monitoring and management. Detailed descriptions of those improvements can be found at www.newindycatawba.com. More recent enhancements include mounting a permanent cover on the Post Aeration Basin (PAB), operating a natural odor control solution system, and installing a turbulator in the ASB.



Permanent Cover: A permanent cover was installed on the post aeration basin in June.



All Natural: The odor reduction system implemented at the mill disperses a non-toxic vapor that absorbs and removes odors.



ASB: New-Indy's turbulator helps add oxygen to the wastewater treatment system at the ASB inlet.

Permanent cover installed on the Post Aeration Basin

The mill recently installed a permanent cover on the Post Aeration Basin (PAB) and a new carbon filtration system. This new filtration system is designed to add an extra layer of protection to the other odor control mechanisms already in place. The PAB operates aerators continuously to ensure an adequate level of dissolved oxygen is present before effluent reaches the Catawba River.

Technology added to eliminate odor and reduce environmental impacts

New-Indy Catawba has implemented an ODORTECH system to mitigate localized potential odor emissions. This technology uses a natural odor control solution that chemically reduces hydrogen sulfide and associated odors through direct contact with the vaporized product. Devices placed around the facility disperse a natural, non-toxic vapor that binds and absorbs odor molecules. The resulting chemical reaction removes odors and is biodegradable.

Additional technology has also been introduced at the mill as a means of improving water consumption and paper making process efficiencies.

Turbulator installed in Aeration Stabilization Basin

The mill began operating a turbulator in the Aeration Stabilization Basin (ASB), which pulls oxygen from the air to oxygenate water below the surface. This allows the dredging equipment to be primarily used in the south end of the the ASB for continued solids removal and adds oxygen to the water.

Summa Canister Testing for Methyl Mercaptan

New-Indy Catawba used summa cannister technology to collect and test 96 air samples in April to determine whether methyl mercaptan existed at a detectable level. All samples showed that there is no indication of methyl mercaptan emissions at a detectable level. The results are consistent with previous sampling data provided by New-Indy to state and federal regulators and confirm that methyl mercaptan emissions from New-Indy do not pose any risk of harm to the community.



Air Sampling: A Summa canister is constructed of specially treated stainless steel designed for collecting air samples.

Employee Spotlight: Chris White

Chris White's journey at New-Indy Catawba began nearly 25 years ago. He was an entry-level utility worker whose duties included cleaning, running errands, and being on call for a variety of tasks at the mill. He worked his way up the ranks over the past two decades to his current role as a backtender on New-Indy Catawba's No. 3 paper machine. He tends the paper drier and winder that leads to the final paper product. Chris's goals for each shift include running the winder with as few interruptions as possible and putting as much quality paper out the door as possible.

Chris enjoys the challenges that each day at New-Indy Catawba present, appreciates the camaraderie with his fellow employees, and says that communicating well is the most important part of the job. He and his colleagues work on the production floor where noisy machinery operates, so they have developed a nonverbal system of communication. The crew uses hand signals to keep each other safe.

Chris appreciates the opportunity that working at New-Indy Catawba has afforded him. He supported his family and put his kids through college. Chris's oldest son, also named Chris, began working at New-Indy Catawba last year as a pulp dryer. The father-son duo happily worked the same shift for six months. Chris says that he thinks so highly of the company, he suggested his son apply for a job at the mill.

Chris was born, raised, and still lives in Lancaster. He reads the Bible and focuses much of his time on his devotion to God. He also considers himself a sports fanatic. Chris's favorite sports teams are the Pittsburgh Steelers, the New York Yankees, the Golden State Warriors, and the Fighting Irish of Notre Dame. He also applies the team-first philosophy to his work at New-Indy Catawba. Go team!

Explore great career opportunities at newindycontainerboard.com/careers.



Family Business: Backtender Chris White has worked at New-Indy Catawba for 25 years. His son also works at the mill.

Thank you for reading the New-Indy Catawba newsletter. It provides the community with updates and developments at the mill. Additional information and daily updates can be found at www.newindycatawba.com.

Contact Us: New-Indy has a dedicated phone line for reporting concerns or feedback about our operations. Please call 803.670.2001 and make sure you tell us your name, phone number, and the reason for your outreach.

