



## **Setting the Record Straight**

Our critics have said a lot about odors at New-Indy. Sadly, much of that is simply wrong.

The truth is that New-Indy has undertaken a long list of improvements since early last year and they are working. The level of hydrogen sulfide measured by our many monitors around the mill has been zero or negligible for months – nowhere near the level federal regulators say is dangerous or unhealthy. As with all paper plants, people might smell something occasionally, but no one is being harmed by the odor.

New-Indy has fully cooperated with the U.S. Environmental Protection Agency (EPA) and the South Carolina Department of Health Environmental Control (S.C. DHEC). We have done more than the agencies required. And New-Indy plans to do even more in the coming months.

New-Indy has a Community Service Line (803-670-2001) and uses this website's Contact Us section to field odor observations. We investigate each one and use the process to further improve. If you want to keep up with the latest improvements, we suggest that you read this website and follow our Twitter account (@NewIndyCatawba).

And if you want to be part of the dialogue, please join our Community Engagement Group (CEG).

The CEG started with a handful of members in late June and has grown a lot since. Members are active and engaged. At the monthly meetings, we share our plans and answer questions. Some of our most effective initiatives have emerged from the exchange.

We respect the community in which we live and work, we want to engage with you. We welcome tough questions. Thank you for keeping an open mind.